



Communications

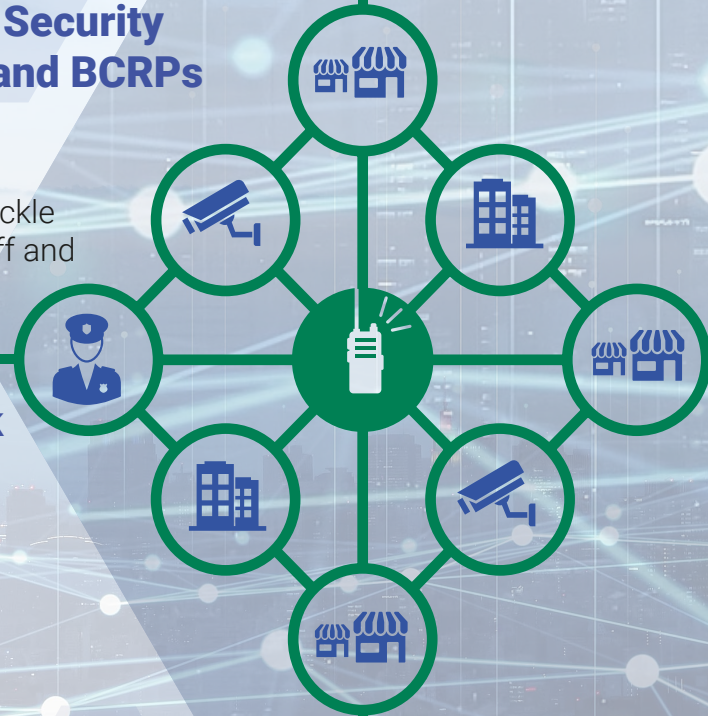
WHO WE ARE

We are the market leaders in providing Security radio communication systems to BIDs and BCRPs in towns and cities around the UK

Our sole aim is to provide our radio systems to help tackle and reduce crime, increase safety and security for staff and customers alike.

To achieve a safer town or city we work in partnership with the following;

- Day time economy
- Night time economy
- CCTV
- Police
- BID and BCRP teams



OUR SERVICES



STORENET & NITENET

**OUR MARKET LEADING BRAND
STORENET & NITENET, HELPING
TOWNS AND CITIES WITH THEIR
CRIME PREVENTION RADIO
SYSTEMS**



INSTANT COMMUNICATION

- We will ensure that your new radio systems enables all users to have instant, reliable and Uninterrupted communication in the event of an emergency
- Users of StoreNet & NiteNet will be made aware of potential crimes taking place with the ability to react appropriately
- Our onsite surveys carried out by our experienced engineering team allows us to establish the best location and coverage for your critical communication requirements



INCREASED SAFETY & SECURITY

- Personal safety and in vulnerable lone working situations
- Customer safety
- Alert surrounding radio users to warn of a potential emergency situation
- Creates a safer shopping experience within a town or city



DETERRENT

- Carrying a StoreNet or NiteNet radio acts as a visual deterrence to offenders thinking of committing a crime
- Can help reduce stock loss
- Peace of mind

TWO WAY RADIO HIRE

At M.R.S. Communications we provide radios to suit any budget, environment and time frame.

We can offer short or long term two way radio hire services, so whether it's a few days, weeks or years, we can help find a solution to your radio communication requirements.

WHAT'S INCLUDED?



One fixed hire price



Quick deployment



Service and
maintenance plan



Lifetime battery
guarantee

OUR SOLUTIONS



We provide our radio communication products and services to sectors such as:



**Shopping Centres
& Retail Parks**



Local Authorities



Transport & Logistics



**Schools, colleges and
universities**



Healthcare

DIGITAL RADIO DEVICES

There are a number of considerations when choosing a radio device:

- ➔ Size, weight and robustness
- ➔ Clear digital audio quality
- ➔ Indoor or outdoor coverage required?
- ➔ Emergency alarm function
- ➔ Nationwide network coverage
- ➔ GPS location tracking
- ➔ Man down & Lone working alarm
- ➔ Battery life considerations
- ➔ Which Ofcom licensing to choose

COMMAND & CONTROL SOFTWARE

The command and control software is a PC based software that can monitor your radio system from one location.

This software can be used to record radio transmissions and ensures all users are making best use from their crime prevention radio system.

BIDs, CRPs, CCTV and police are able to collaborate and use the software for training and evidential purposes

Ask one of our experts about how a command and control software can improve health and safety in your town or city.

OUR SOLUTIONS



BODY WORN CAMERAS

Body worn cameras are devices that enhance safety and security able to capture both video and audio evidence when users are attending all types of incidents.

The cameras come with a range of features including:

- A variety of storage options depending on how long a user wants to record
- Some cameras offer a night mode function for users who work within both the day and night time economy
- Evidence management software that the cameras can plug into so all footage can be downloaded securely onto a local PC or in the cloud
- Hire and purchase options available

If you are thinking of complimenting your radio system with body cameras then give our experts a call to discuss the options available.

NATIONWIDE COVERAGE RADIOS

Nationwide Coverage radio's offer instantaneous communication using the UK's strongest cellular networks so you can enjoy licence free nationwide coverage virtually anywhere.

- **No investment in costly radio network infrastructure**
- **Configuration and deployment of these devices are instantaneous with system changes carried out over the air**

Our experts are on hand to discuss this exciting technology and how it can work effectively within your requirements

Value added services to BIDS's and BCRP's

We understand that time and resource is key for Business Improvement Districts and Business Crime Reduction Partnerships in the UK.

With a variety of core objectives to be met for their levy members over a 5 year term, M.R.S. Communications can help take care of the security radio system with our added services such as:



Handling all radio administration and application sign up forms directly with day and night-time economy members so you don't have to.



Our centralised internal invoicing system can collect radio and crime membership fees on your behalf saving time and valuable resource that can be re-aligned to other key BID & BCRP objectives.



You'll get assigned a dedicated account manager for your BID or BCRP to assist with training and ensuring that your members make the most out of their new radios.



M.R.S. Communications have access to an internal database of over 200 national retailers that we have direct relationships with.



We can help your BID or BCRP earn an income from our crime prevention systems. Contact us to find out more.

02920 810 810
sales@mrscomms.co.uk

CASE STUDY



COMPANY NAME: C.A.S.E.D (DONCASTER)
TYPE OF COMPANY: BUSINESS CRIME REDUCTION PARTNERSHIP

THE SOLUTION

M.R.S. Communications were approached by **C.A.S.E.D** to offer a solution to their communication problems. Upon review of their circumstances, M.R.S. implemented a TRBOnet command and control software management suite. The system not only enables **C.A.S.E.D** to assist with criminal enquiries from a police perspective, but also informs and educates their members to be more proactive with crime prevention.

Doncaster now has a stable, reliable and improved digital communications system that allows its members to easily communicate with each other. **C.A.S.E.D** are extremely happy with the communications system they have received, and regularly use recordings from the software to assist with their debriefs.



CASE STUDY



COMPANY NAME: CITYCO (BCRP)
TYPE OF COMPANY: BUSINESS CRIME REDUCTION PARTNERSHIP

THE SOLUTION

M.R.S. Communications provided CityCo with a communications system that fit their requirements, enabling their members to easily communicate with each other. To ensure that the systems were effective for businesses operating during the day or throughout the night, M.R.S. implemented their StoreNet and NiteNet systems. As a result, the system improves safety measures within the area and helps staff to feel safer in their working environment.

M.R.S. Communications have been the chosen supplier for Manchester City Centre since 1997, and have recently renewed their partnership.

In 2011, M.R.S. were also responsible for the migration of CityCo's radio system from analogue to digital.



TESTIMONIAL



Go!Southampton **Business Improvement District**

M.R.S. Communications were approached by Go!Southampton Business Improvement District to assist with the development of a crime prevention radio system. To specifically meet Go! Southampton's needs of increasing security, the system that M.R.S. installed also includes the command and control software TRBOnet.

This software monitors all users and ensures the town is remaining safe, while using the radio system according to protocol.

In addition, the software that was installed records radio transmissions in case of an emergency, and can be used to aid the local police as evidence.



CERTIFICATIONS



**WE ARE DEDICATED TO
UPHOLDING INDUSTRY
STANDARDS**

◆ **National Association of Business Crime Partnerships**

The NABCP is the umbrella body representing Business Crime Reduction Partnerships at a national level.

◆ **SafeContractor**

Safecontractor, part of the Alcumus Group, is the market-leading provider of compliance risk management, certification and verification services.

◆ **Cyber Essentials**

Cyber Essentials is an industry-supported scheme that is backed by the UK government to help organisations protect themselves against common cyber threats.

◆ **Financial Conduct Authority**

The Financial Conduct Authority (FCA) is a financial regulatory body in the UK.

◆ **Federation of Communications Services**

The Federation of Communications (FCS) is an industry association for companies that deliver and provide communications solutions.



SafeContractor

Alcumus



**CYBER
ESSENTIALS**



**FINANCIAL
CONDUCT
AUTHORITY**



making sense of converging markets



M.R.S. Communications Limited

Registered office address:

Imperial Court, Viaduct Road Gwaelod Y Garth, Cardiff, Glam, CF15 9JN

029 2081 0810

enquiries@mrscomms.co.uk